

# DANIA ALVARADO SOLER

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## OBJECTIVE

International hospitality professional and Dean's Ambassador delivering luxury guest experiences, increasing operational efficiency, and boosting event engagement at five-star, five-diamond properties. Seeking leverage leadership, cultural fluency, and skills to excel in the global luxury hospitality industry

## EDUCATION

University Of Central Florida | Rosen College of Hospitality Management  
*Bachelor of Science in Hospitality Management, Minor in Professional Selling* | GPA: 3.91

Orlando, FL  
Spring 2026

## HONORS & AWARDS

Central Florida Hotel & Lodging Association Scholarship: Fall 24'

Latin America and Caribbean Scholarship: Fall 24', Fall 23'

UCF President's Honor Roll: Spring 24' Fall 23' Eta Sigma Delta Honor Society: Spring 24'

The National Society of Collegiate Scholars: Spring 25' Spring 24'

## HOSPITALITY EXPERIENCE

**W Barcelona** | Welcome Intern

**Barcelona, Spain** | May 2025 – August 2025

- Executed cross-departmental rotations in Concierge, Front Desk, VIP Concierge, and Guest Relations at a 473-room luxury property with 80%+ occupancy
- Managed 800+ guest interactions weekly and coordinated 30+ VIP arrivals/departures, delivering personalized experiences to Forbes Five-Star standards
- Streamlined check-in operations, accelerating service flow by 20% and sustaining an 80%+ guest satisfaction rating

**Aramark at University of Central Florida** | Catering Student Lead

**Orlando, FL** | August 2023- April 2025

- Coordinated catering logistics for large-scale events of 200+ attendees, ensuring precise execution and excellent service delivery
- Orchestrated multiple client interactions and event setups simultaneously, consistently meeting strict deadlines and exceeding client expectations

**The Little Nell** | Food and Beverage Intern- Element 47

**Aspen, CO** | May 2024-August 2024

- Spearheaded elevated luxury dining experiences for 500+ guests weekly, amplifying guest satisfaction to a 95%+ at a Five-star, Five-diamond Relais & Châteaux property
- Mastered Forbes Five-Star service protocols through intensive training, consistently delivering impeccable, detail-oriented service that exceeded guest expectations
- Collaborated with kitchen and sommelier teams to streamline service for 100+ daily covers, improving operational efficiency and guest satisfaction

**Pueblo Bonito Hotel** | Front Desk Associate

**Los Cabos, Mexico** | May 2023-August 2023

- Efficiently handled 250+ daily guest interactions, providing personalized recommendations and problem-solving, resulting in a 20% increase in positive reviews
- Optimized check-in procedures, cutting guest wait times by 30% and enhancing front desk operational efficiency

**Baja Temple Hotel** | Marketing Intern

**Los Cabos, Mexico** | May 2023-August 2023

- Created an in-house empowerment program for associates, improving employee engagement by 48% YoY
- Led social media campaigns to increase engagement and follower interaction, resulting in a 20% growth in online followership

**Mexican Consulate in Orlando, Jóvenes United** | Event Coordination Specialist

**Orlando, FL** | October 2023- Present

- Deliver guest reception and logistics support for 20+ cultural and diplomatic events annually at the consulate, ensuring smooth operations for delegates and community leaders
- Facilitate guest services during the NFL Pro Bowl and major entertainment events in Orlando, ensuring seamless operations for 10,000+ attendees

## LEADERSHIP & INVOLVEMENT EXPERIENCE

**Rosen College Leadership Council** | Member

**Fall 2024- Present**

- Represent the Rosen College student body as a Dean's Ambassador at over 5 high-profile events, boosting student pride and leadership visibility
- Organize *networking events and industry panels*, engaging 150+ students with hospitality professionals, resulting in a 25% increase in event attendance and student-industry interactions

**Mentee & Social Media Team Member** | Peer Outreach Mentoring Program- UCF Rosen College

**Spring 2024- Present**

- Provide one-on-one academic and social support in a nationally recognized, CRLA-certified program
- Collaborate on the POMP social media team to enhance engagement, promote program activities and student success stories

**Down Syndrome Foundation of Florida- Orlando, FL** | Volunteer

**Fall 2024- Present**

- Empower children with Down syndrome in developing literacy, math, and STEM skills through monthly sessions at UCF, working closely with graduate students and faculty, contributing to the educational advancement of children ages 4-9

**Rosen College Career Fair- Orlando, FL** | Marketing and Sales Department

**Spring 2025**

- Supported the organization of Rosen College Career Fair, collaborating with Marketing and Sales departments to engage 100+ employers and 500+ student attendees
- Developed and executed a public relations plan and press release that increased event visibility by 35%, boosting employer and student participation

## SKILLS

**Languages:** English (bilingual), Spanish (native), French (limited professional proficiency)